



UPDATED: March 18, 2020

COVID-19 (Coronavirus) *Updated Visitation Policy:*

As the global outbreak of COVID-19 (coronavirus) continues to unfold, please be assured that the health and safety of our residents and team members remain our number one priority. We are committed to providing you with frequent updates.

In line with recommendations from various governments and health authorities, including the Centers for Disease Control & Prevention (CDC), we have once again revised our visitor policy. At this time, visits are prohibited, with certain, limited exceptions.

- Essential visitors include medical providers, hospice care providers, vendors for essential building systems, and visitors of residents who are on hospice.
- Routine social visits are prohibited at this time. Non-essential visits are not permitted anywhere within or on the grounds of the community. We understand this may be very difficult, but given the circumstances, we believe this is an important step in limiting potential infection exposure to our residents and team members.
- Recommendation that residents not leave the community other than for essential medical visits so as to limit possible contact with infected individuals as much as possible.
- We will continue to carefully screen everyone in our communities – including all employees, essential visitors and residents – for signs of infection, recent travel history, and potential COVID-19 exposure.
- New residents must also be screened prior to move-in as part of our infection control efforts.
- Residents are now enjoying their 3 meals a day and an afternoon snack in the comfort of their own rooms.

We know how important it is for our families to have regular, meaningful contact with their loved ones, so we are working diligently to help meet residents' social needs by means of a personal phone call if requested.

We are still holding our in-house activities to keep our residents engaged in meaningful and purpose-filled activities.

This situation is evolving every day and we'll continue to work closely with the CDC and other health and government officials to ensure we are taking the necessary precautions to help protect our residents, families and team members. We will continue to provide updates as this situation evolves.